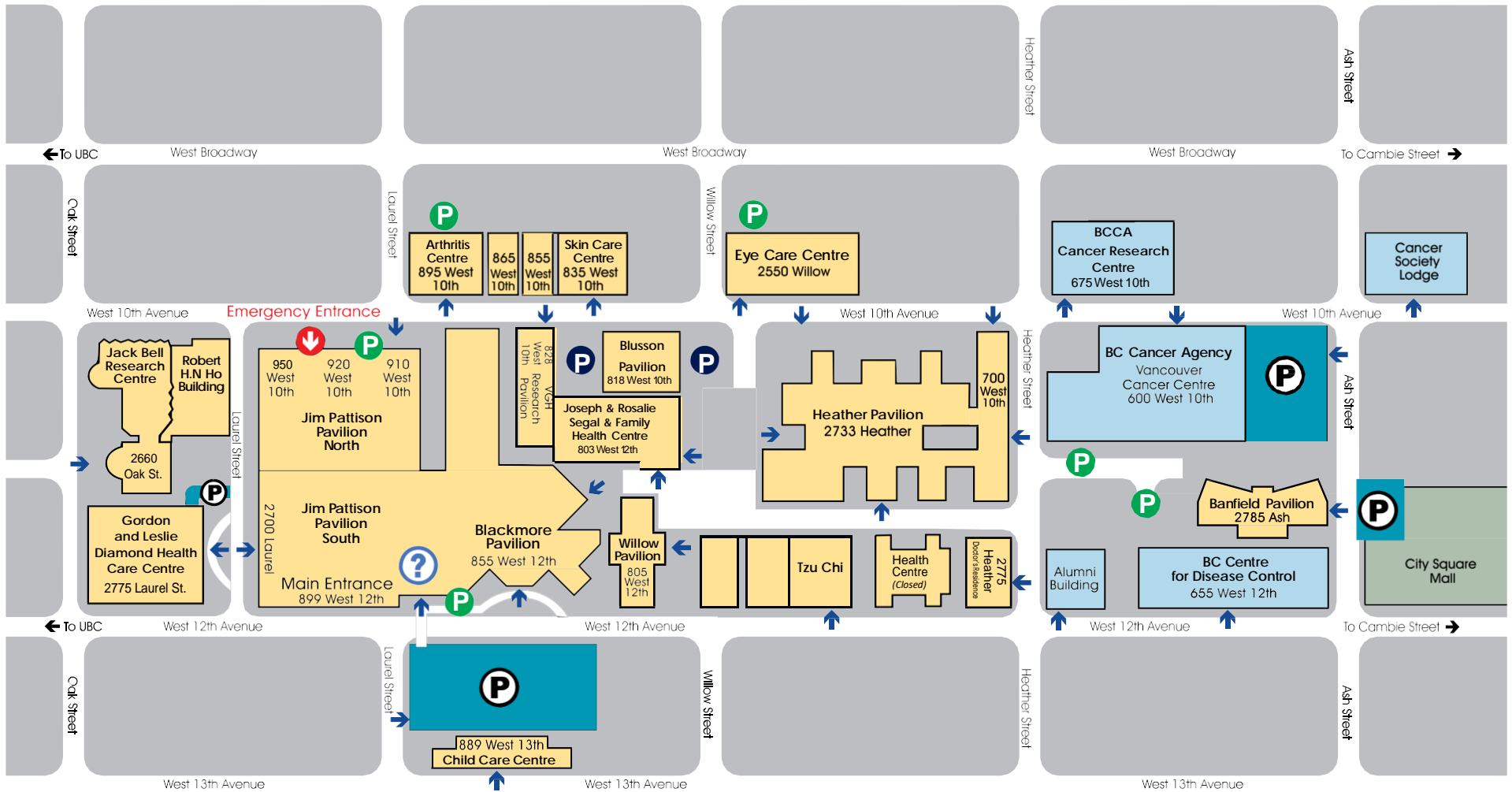


# Vancouver General Hospital Directory



**Legend**

	Hospital complex		Related facilities		Building Entrances		Emergency Entrance
	Information Desk		Construction		Public Parkade		Short-term parking
							Reserved for ICORD research participants & Blusson patients

## PARKING AT VANCOUVER GENERAL HOSPITAL (VGH) SITES



	VGH Parkade (W. 12th Ave. & Laurel St.)	VGH (Upper) Jim Pattison Pavilion (Outside Main Entrance)	VGH (Lower) Jim Pattison Pavilion (Ground Level Entrance)	Diamond Health Care Centre Parkade (DHCC) (2775 Laurel St.)	The Skin Care Centre (835 W. 10th Ave.)	Eye Care Centre (2550 Willow St. at 10th Ave.)	VGH Courtyard (Open Lot) <sup>1</sup>
<b>OPERATING HOURS</b>	24 hrs, 7 days/week (24/7) (Attendant)	24 hrs, 7 days/week (24/7)	24 hrs, 7 days/week (24/7)	6am - 12 midnight 7 days/ week <sup>2</sup> (Attendant)	7am - 7pm Monday to Friday. Closed on weekends and holidays.	6:30am - 6pm Monday to Friday. Closed on weekends and holidays.	> 24 hrs, 7 days/week (24/7) for people with disabilities only <sup>5</sup> > 5pm to 7am public may park in 'pass-only' stalls
<b>PARKING RATES</b> (subject to change)	> \$3.00 for 1/2 hour > \$18.75 all day <sup>3</sup> > \$64.50 for 1-week pass > No monthly pass	> \$3.75 for 1/2 hour to a max. 2 hours	> \$3.00 for 1/2 hour <sup>4</sup> > \$18.75 (7am to 5pm, Mon – Fri) > Parking for people with disabilities & motorcycles only <sup>5</sup>	> \$3.00 for 1/2 hour > \$18.75 all day <sup>3</sup> > \$64.50 for 1-week pass > No monthly pass	> \$2.00 for 1/2 hour > \$10.00 (7am to 7pm, patient with meter code only, see Skin Care Centre office for details)	> \$3.00 for 1/2 hour > \$18.75 (6:30am to 6pm)	> \$3.00 for 1/2 hour > \$18.75 (6am to 5pm)
<b>PAYMENT OPTIONS</b>	> Attendant location > Acceptable payments include credit card, debit card, and cash (no \$50 or \$100 bills) at attendant booth	> Meter or Pay by phone > Accepts coins (loonies, toonies & quarters) <sup>6</sup> > Credit cards	> Meter or Pay by phone > Accepts coins (loonies, toonies & quarters) <sup>6</sup> > Credit cards	> Attendant location > Acceptable payments include credit card, debit card, and cash (no \$50 or \$100 bills) at attendant booth	> Meter or Pay by phone > Accepts coins (loonies, toonies & quarters) <sup>6</sup> > Credit cards	> Meter or Pay by phone > Accepts coins (loonies, toonies & quarters) <sup>6</sup> > Credit cards	> Meter or Pay by phone > Accepts coins (loonies, toonies & quarters) <sup>6</sup> > Credit cards
<b>MAXIMUM VEHICLE HEIGHT</b>	All levels = 6' 7"	All levels = 8' 6"	All levels = 6' 7"	1st - 3rd level down = 7' 4th - 5th level down = 6' 6"	All levels = 7'	All levels = 7'	No height restrictions
<b>EXTRA-LONG VEHICLE PARKING</b>	Not available	Not available	Not available	Not available	Not available	Not available	Not available
<b>TOWING</b>	Within all hospital sites: Drake Towing 604-251-3344 City streets or lanes (City of Vancouver): Buster's Towing 604-685-8181						

<sup>1</sup> Includes Heather, Research & Willow Pavilion, Blusson Spinal Cord Centre (iCORD) and Joseph & Rosalie Segal Family Health Centre. This area is accessible via Heather Street, W. 12th Avenue, or W. 10th Avenue.

<sup>2</sup> No elevator access on weekends as building is closed. Access vehicles through the ramps or stairs.

<sup>3</sup> Day pass 'In and out' privilege takes effect from the time of first entry and in effect for 24 hours. Valid only for one vehicle & is non-transferable. Must get receipt from attendant the first time vehicle exits & should be presented to the attendant each time when exiting.

<sup>4</sup> All dialysis patients must obtain special parking permit at the Dialysis department and purchase the first 1/2 hour of parking.

<sup>5</sup> All persons with disabilities must display a valid permit issued by the SPARC BC. Come to the Centre for Patients and Families, Jim Pattison Pavilion, Rm1861 for more information.

<sup>6</sup> The meter will time out if the transaction is not completed within 60 seconds (one minute).

### PARKING ISSUES CONTACT NUMBERS

Pay-by-phone	604-662-7275
Out-of-Service Parking Meters	778-370-5050
Live Customer Parking Support (Monday to Friday 7:30am to 4:30pm, excluding statutory holidays)	604-305-0355
<b>Refunds (obtain a reimbursement form directly from the Parking attendant*) :</b>	
VGH Booth Attendant	604-875-4111 ext. 61601
DHCC Booth Attendant	604-875-4111 ext. 61054
*Skin Care Centre, Eye Care Centre and the VGH Courtyard call Parking Supervisor	604-417-6545
Towed Vehicle Issues	604-875-4111 ext. 4777
Parking Supervisor	604-417-6545