Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
12/Apr/2024	Amica West Vancouver	Care & Supervision Care & Supervision	RCR Sec. 47 - Admission screening RCR Sec. 81 - Care plan needed if more than 30 day stay	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
02/Apr/2024	Silverstone Care Centre	Care & Supervision Care & Supervision Medication Neglect Abuse Policies & Procedures Staffing Staffing Staffing	RCR Sec. 54 - General health and hygiene RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 70 - Administration of medication RCR Sec. 52 - Harmful actions not permitted RCR Sec. 74 When restraints may be used ACT Sec. 7 - Standards to be RCR Sec. 37 - Character and skill requirements RCR Sec. 42 - Staffing coverage	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
30/Mar/2024	George Pearson Centre	Medication Staffing	RCR Sec. 70 - Administration of medication RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
30/Mar/2024	Dogwood Transitional Care Unit	Program Staffing	RCR Sec. 55 - Program of activities RCR Sec. 45 - Employee responsible for activities	-	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
20/Mar/2024	Dogwood Transitional Care Unit	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
20/Mar/2024	Victory House	Care & Supervision Emotional/Verbal Abuse Staffing	RCR Sec. 53 - Privacy RCR Sec. 52 - Harmful actions not permitted RCR Sec. 37 - Character and skill requirements	Vancouver	Mental Health	The Bloom Group Community Services Society	A health and safety plan is required to be submitted	Progressive compliance actions, Review and approve health and safety plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
19/Mar/2024	Holy Family Hospital	Care & Supervision Policies & Procedures	RCR Sec. 57 - Access to persons in care RCR Sec. 60 - Dispute resolution	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
11/Mar/2024	Villa Carital	Policies & Procedures Records and Reporting	RCR Sec. 85 - Policies and procedures RCR Sec. 89 - Record of complaints and compliance	Vancouver	Long Term Care	Villa Carital Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
20/Feb/2024	Creekstone Care Centre	Care & Policies & Procedures	RCR Sec. 81 - Care plan needed if RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Feb/2024	Lynn Valley Care Centre Private Hospital	Care & Supervision Policies & Procedures	RCR Sec. 82 - Implementation of care plans RCR Sec. 85 - Policies and procedures	North Vancouver	Private Hospital	North Shore Private Hospital Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Feb/2024	Point Grey Private Hospital	Care & Supervision Policies &	RCR Sec. 57 - Access to persons in care RCR Sec. 85 - Policies and	Vancouver	Private Hospital	4347 Investments Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
01/Mar/2024	Dogwood Care Home	Policies & Procedures	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
09/Feb/2024	Windermere Care Centre	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jan/2024	Pacifica Treatment Centre	Physical, Equipment and Furnishing	RCR Sec. 16 - Temperature and lighting	Vancouver	Substance Use	Pacifica Treatment Centre Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
05/Jan/2024	Fair Haven Homes Vancouver Lodge	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Long Term Care	Fair Haven Homes Society	Corrective action plan submitted to Licensing, No further action required all contraventions have been addressed	Review and monitor corrective action plan
27/Dec/2023	Lynn Valley Care Centre	Physical, Equipment and Furnishing Records and Reporting	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Dec/2023	Creekstone Care Centre	Policies & Procedures	RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
19/Dec/2023	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home	Care & Supervision Policies &	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 85 - Policies and	Vancouver	Long Term Care	S.U.C.C.E.S.S. Multi- Level Care Society	Corrective action plan submitted to Licensing	Licensee referred to expert or external agency for training or
		Procedures	procedures					support
11/Dec/2023	Holy Family Hospital	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Nov/2023	Pinegrove Place	Records and Reporting	RCR Sec. 77 - Reportable incident	Richmond	Long Term Care	Mennonite Intermediate Care Home Society	Corrective action plan submitted to Licensing	Follow up inspection required
16/Nov/2023	Pacifica Treatment Centre	Care & Supervision	RCR Sec. 54 - General health and hygiene	Vancouver	Substance Use	Pacifica Treatment Centre Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Nov/2023	Amica Lions Gate	Medication	RCR Sec. 68 - Medication safety and advisory committee	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.		
		Records and Reporting	RCR Sec. 77 - Reportable incident					
15/Nov/2023	Hamilton Village Care Centre	Care & Supervision	RCR Sec. 82 - Implementation of care plans	Richmond	Long Term Care	Buron Healthcare Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
10/Nov/2023	Banfield Pavilion - Vancouver General	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
	Hospital	Records and Reporting	RCR Sec. 92 - How long records must be kept				required to be submitted to Licensing	
02/Nov/2023	Creekstone Care Centre	Care & Supervision	RCR Sec. 53 - Privacy	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.		Review and monitor corrective action plan
31/Oct/2023	Hilltop House	Care & Supervision Physical Facility Equipment & Furnishings	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 19 - Monitoring, signalling and communications	Squamish	Long Term Care	Vancouver Coastal Health	Corrective action plan submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
31/Oct/2023		Care & Supervision Licensing Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 11 - Posting/advertising licence/inspection record RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	Care Pacific Holdings Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Resources provided, Review and monitor corrective action plan
		Records and Reporting Staffing	RCR Sec. 85 - Policies and procedures RCR Sec. 42 - Staffing coverage	-				
30/Sep/2023	Banfield Pavilion - Vancouver General Hospital	Care & Supervision Nutrition & Food Services	RCR Sec. 54 - General health and hygiene RCR Sec. 66 - Individual nutrition needs	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
13/Sep/2023	German Canadian Care Home	Physical, Equipment and Staffing		Vancouver	Long Term Care	German Canadian Benevolent Society of B.C.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
03/Aug/2023	Lynn Valley Care Centre	Program Records and Reporting	RCR Sec. 55 - Program of activities RCR Sec. 70 - Administration of medication	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
28/Jul/2023	St. Jude's Anglican Home		ACT Sec. 7 - Standards to be maintained RCR Sec. 52 - Harmful actions not permitted RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	St. Jude's Anglican Home Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
19/Jul/2023	Haro Park Centre	Records and Reporting Staffing	RCR Sec. 89 - Record of complaints and compliance RCR Sec. 45 - Employee responsible for activities	Vancouver	Long Term Care	Haro Park Centre Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
19/Jul/2023	Victory House	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group Community Services Society		
		Policies & Procedures	RCR Sec. 85 - Policies and procedures					
18/Jul/2023	Minoru Residence	Care & Supervision Hygiene and communicable	RCR Sec. 82 - Implementation of care plans RCR Sec. 54 - General health and hygiene	Richmond	Extended Care	Vancouver Coastal Health		
18/Jul/2023	St. Jude's Anglican Home	disease control Physical, Equipment and	RCR Sec. 30 - Physical requirements of bathrooms	Vancouver	Long Term Care	St. Jude's Anglican Home Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Records and Reporting	RCR Sec. 76 - Notification of illness or injury					
18/Jul/2023	Three Links Care Centre	Policies & Procedures Records and	RCR Sec. 85 - Policies and procedures RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Three Links Care Society	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
18/Jul/2023	Windermere Care Centre	Reporting Licensing	ACT Sec. 7 - Standards to be maintained	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
		Records and Reporting	RCR Sec. 77 - Reportable incident				required to be submitted to Licensing	
18/Jul/2023 Vic	Victory House	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group Community Services Society	· · · ·	Review and monitor corrective action plan, Follow up inspection required
		Records and Reporting	RCR Sec. 77 - Reportable incident					
		Staffing	RCR Sec. 44 - Food services employees					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
27/Jun/2023	Eagle House	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	Hollyburn Family	Licensee has addressed some	Review and monitor corrective
		Supervision	more than 30 day stay		Residential	Services Ltd	contraventions, corrective action plan	action plan, Notify other agencies
		Hygiene and	RCR Sec. 54 - General health and				required to be submitted to Licensing	(i.e., RCMP, MCFD, PGT, funding
		communicable	hygiene					agency), Follow up inspection
		disease control		_				required
		Physical,	RCR Sec. 21 - Equipment and					
		Equipment and	furnishings					
		Physical,	RCR Sec. 22 - Maintenance					
		Equipment and						
		Furnishing						
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
		Records and	RCR Sec. 78 - Records for each					
		Reporting	person in care					
27/Jun/2023	Evergreen House	Staffing	RCR Sec. 45 - Employee	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
			responsible for activities			Health Authority	Licensing	action plan
1/Jun/2023	Broadway Pentecostal	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Broadway Pentecostal	Licensee has addressed some	Review and monitor corrective
	Lodge	Supervision	more than 30 day stay	_		Care Association	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness				required to be submitted to Licensing	
		Reporting	or injury					
		Staffing	RCR Sec. 40 - Continuing	-				
			monitoring of employees					
10/May/2023	Baptist Housing (Baptist	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Long Term Care	Baptist Housing (Baptist	Licensee has addressed some	Review and monitor corrective
	Housing Oak Bay Care	Supervision	more than 30 day stay	_		Housing Oak Bay Care	contraventions, corrective action plan	action plan
	Society)	Policies &	RCR Sec. 60 - Dispute resolution			Society)	required to be submitted to Licensing	
		Procedures						
03/May/2023	Hamilton High Street	Care &	RCR Sec. 54 - General health and	Richmond	Long Term Care	Hamilton High Street	Licensee has addressed some	Review and monitor corrective
	Residence Inc.	Supervision	hygiene	_		Residence Inc.	contraventions, corrective action plan	action plan, Follow up inspection
		Care &	RCR Sec. 81 - Care plan needed if				required to be submitted to Licensing	required
		Supervision	more than 30 day stay	_				
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting						
03/May/2023	North Shore Private	Staffing	RCR Sec. 37 - Character and skill	North Vancouver	Private Hospital	North Shore Private	No further action required all	No further action required all
	Hospital Ltd.		requirements			Hospital Ltd.	contraventions have been addressed	contraventions have been
								addressed

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
03/May/2023	Royal Arch Masonic	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Royal Arch Masonic	Licensee has addressed some	Review and monitor corrective
	Homes Society	Supervision	more than 30 day stay			Homes Society	contraventions, corrective action plan	action plan
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				required to be submitted to Licensing	
			permitted					
		Records and	RCR Sec. 76 - Notification of illness	5				
		Reporting	or injury					
01/May/2023	Pacifica Treatment	Policies &	RCR Sec. 85 - Policies and	Vancouver	Substance Use	Pacifica Treatment	Corrective action plan submitted to	Review and monitor corrective
	Centre Society	Procedures	procedures			Centre Society	Licensing	action plan
22/Mar/2023	Totem Lodge	Care &	RCR Sec. 52 - Harmful actions not		Extended Care	Vancouver Coastal	No further action required all	No further action required all
		Supervision	permitted			Health	contraventions have been addressed	contraventions have been
		Staffing	RCR Sec. 42 - Staffing coverage					addressed
10/Mar/2023	Lynn Valley Care Centre	Policies &	RCR Sec. 48 - Advise on admission	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
		Procedures				Hospital (1985) Ltd.	Licensing	action plan
		Staffing	RCR Sec. 37 - Character and skill					
			requirements					
		Licensing	ACT Sec. 7 - Standards to be					
			maintained					
21/Feb/2023 E	Evergreen House	Staffing	RCR Sec. 40 - Continuing	North Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
			monitoring of employees			Health Authority	contraventions, corrective action plan	action plan
		Staffing	ACT Sec. 7 - Standards to be				required to be submitted to Licensing	
			maintained					
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
9/Feb/2023	Creekstone Care Centre	Licensing	ACT Sec. 7 - Standards to be	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
			maintained			Limited Partnership	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness	;			required to be submitted to Licensing	
		Reporting	or injury					
9/Feb/2023	Evergreen House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
			permitted			Health Authority	Licensing	action plan
07/Feb/2023	Railway House	Care &	RCR Sec. 83 - Nutrition plan	Richmond	Mental Health	Greater Vancouver	Licensee has addressed some	Review and monitor corrective
		Supervision				Community Services	contraventions, corrective action plan	action plan
		Care &	RCR Sec. 54 - General health and			Society	required to be submitted to Licensing	
		Supervision	hygiene					
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
		Program	RCR Sec. 65 - Participation by					
			persons in care					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
11/Jan/2023	Villa Cathay Care Home	Medication	RCR Sec. 70 - Administration of medication	Vancouver	Long Term Care	Villa Cathay Care Home Society	Licensee has addressed some contraventions, corrective action plan	Follow up inspection required
		Medication	RCR Sec. 68 - Medication safety and advisory committee				required to be submitted to Licensing	
		Medication	RCR Sec. 72 - Return of medication to pharmacy					
22/Dec/2022	Creekstone Care Centre	Policies &	RCR Sec. 85 - Policies and	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
		Procedures	procedures			Limited Partnership	contraventions, corrective action plan	action plan
		Care & Supervision	RCR Sec. 83 - Nutrition plan				required to be submitted to Licensing	
22/Dec/2022	Youville Residence	Policies & Procedures	RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
07/Dec/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 21 - Equipment and	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
07700072022		Equipment and Furnishing	furnishings			Hospital (1985) Ltd.	Licensing	action plan
07/Dec/2022	St. Jude's Anglican Home		RCR Sec. 54 - General health and	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Supervision	hygiene			Home Society	Licensing	action plan
07/Dec/2022	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal	No further action required all contraventions have been addressed	No further action required all contraventions have been
		Supervision	more than 30 day stay			Health	contraventions have been addressed	addressed
		Records and	RCR Sec. 88 - Record of minor and	1			Corrective action plan submitted to	Review and monitor corrective
		Reporting	reportable incidents	-			Licensing	action plan
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
01/Dec/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	
	Residence Inc.	Procedures Nutrition & Food	procedures RCR Sec. 62 - Menu planning	-		Residence Inc.	be submitted, Licensee has addressed	approve health and safety plan,
		Services	KCK Sec. 62 - Meriu planning				some contraventions, corrective action plan required to be submitted	Follow up inspection required
		Staffing	RCR Sec. 37 - Character and skill	-			to Licensing	
			requirements					
		Staffing	RCR Sec. 41 - Management and	1				
			supervisory staff					
		Staffing	RCR Sec. 42 - Staffing coverage					
18/Nov/2022	Berkley Care Centre	Physical,	RCR Sec. 62 - Menu planning	North Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Equipment and	BCB Son EQ. Continuing	-		Health	Licensing	action plan
		Care &	RCR Sec. 50 - Continuing					
		Supervision Nutrition & Food	accommodation RCR Sec. 62 - Menu planning	1				
		Services	nen see oz mena planning					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
17/Oct/2022	University Hospital -	Policies &	RCR Sec. 85 - Policies and	Vancouver	Extended Care	Vancouver Coastal		
	Purdy Pavilion ECU	Procedures	procedures			Health**		
14/Oct/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	
	Residence	Procedures	procedures	-		Residence Inc.	be submitted, Licensee has addressed	
		Licensing	RCR Sec. 46 - Prohibited service	_			some contraventions, corrective	Review and approve health and
		N de disetie e	RCR Sec. 68 - Medication safety				action plan required to be submitted	safety plan, Follow up inspection
		Medication	-				to Licensing	required
		Staffing	and advisory committee RCR Sec. 42 - Staffing coverage	-				
		Policies &	RCR Sec. 42 - Starting Coverage	-			Corrective action plan submitted to	Review and monitor corrective
		Procedures	RCR Sec. 60 - Dispute resolution					action plan
8/Sep/2022	Inglewood Private	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Baptist Housing Oak Bay	Licensing	
8/3ep/2022	Hospital	Supervision	more than 30 day stay			Care Society		
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not	-				
		Abuse	permitted					
		Physical Facility	RCR Sec. 21 - Equipment and	-				
		Equipment &	furnishings					
		Furnishings	Turnsnings					
		Staffing	RCR Sec. 42 - Staffing coverage	-				
		Staffing	RCR Sec. 40 - Continuing	-				
		Stannig	monitoring of employees	-				
		Staffing	RCR Sec. 37 - Character and skill					
			requirements					
		Physical Abuse	RCR Sec. 81 - Care plan needed if	1				
		,	more than 30 day stay					
		Physical Abuse	RCR Sec. 52 - Harmful actions not	-				
			permitted					
24/Aug/2022	Arbutus Care Centre	Medication	RCR Sec. 71 - Changes to directions	Vancouver	Private Hospital	Revera Inc.	1	
-			for use of medication					
		Records and	RCR Sec. 91 - Currency and	-				
		Reporting	availability of records					
16/Aug/2022	Sunrise of Lynn Valley	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Long Term Care	Ventas SS L Ontario II		
10// (06/ 2022		Supervision	care plans			Inc		
06/Jul/2022	Leaside Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Acquired Injury	Saltgrass Health Inc.	1	
		Care &	RCR Sec. 81 - Care plan needed if	1				
		Supervision	more than 30 day stay					
23/Jun/2022	Holy Family Hospital	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Providence Health Care	1	
, , -	, , ,,	Care &	RCR Sec. 82 - Implementation of	1				
		Supervision	care plans					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated							-	
23/Jun/2022	Inglewood Care Centre	Care &	RCR Sec. 82 - Implementation of	West Vancouver	Long Term Care	Baptist Housing (Baptist		
		Supervision	care plans			Housing Oak Bay Care	1	
21/Jun/2022	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles		
		Equipment and	furnishings			Inc.		
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay				4	
21/Jun/2022	Champlain House	Policies &	RCR Sec. 85 - Policies and	Vancouver	Mental Health	Coast Foundation		
		Procedures	procedures			Society (1974)		
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees				-	
21/Jun/2022	Richmond Lions Manor -	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Vancouver Coastal		
	Bridgeport	Supervision	more than 30 day stay			Health		
		Staffing	ACT Sec. 7 - Standards to be					
			maintained					
21/Jun/2022	Royal Arch Masonic	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Royal Arch Masonic		
	Home	Supervision	maintained			Homes Society		
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
28/Apr/2022	Christenson Village	Records and	RCR Sec. 76 - Notification of illness	Gibsons	Long Term Care	The Good Samaritan	-	
		Reporting	or injury			Society		
18/Apr/2022	Minoru Residence	Records and	RCR Sec. 77 - Reportable incident	Richmond	Extended Care	Vancouver Coastal		
		Reporting				Health		
18/Apr/2022	Quinton Place Residence	Policies &	RCR Sec. 85 - Policies and		Child and Youth	North Shore Disability		
		Procedures	procedures		Residential	Resource Centre		
		Staffing	RCR Sec. 41 - Management and					
			supervisory staff					
		Records and	RCR Sec. 71 - Changes to directions					
		Reporting	for use of medication					
08/Apr/2022	Lynn Valley Care Centre	Hygiene and	RCR Sec. 54 - General health and	North Vancouver	Long Term Care	North Shore Private	-	
		communicable	hygiene			Hospital (1985) Ltd.		
		disease control						
		Hygiene and	RCR Sec. 39 - Continuing health of					
		communicable	employees					
		disease control						
		Care &	RCR Sec. 52 - Harmful actions not	1				
		Supervision	permitted					
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not					
	Abuse	permitted						

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
08/Apr/2022	Lynn Valley Care Centre	Emotional/Verbal	RCR Sec. 52 - Harmful actions not	North Vancouver	Private Hospital	North Shore Private		
	Private Hospital	Abuse	permitted	-		Hospital (1985) Ltd.		
		Care &	RCR Sec. 52 - Harmful actions not					
		Supervision	permitted	-				
		Hygiene and	RCR Sec. 54 - General health and					
		communicable	hygiene					
		disease control Hygiene and	RCR Sec. 39 - Continuing health of	-				
		communicable	employees					
		disease control	employees					
30/Mar/2022	Turning Point Recovery Society - Vancouver	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Substance Use	Turning Point Recovery Society	-	
	····, · · · · ·	Program	RCR Sec. 55 - Program of activities					
29/Mar/2022	Together We Can	Records and	RCR Sec. 85.1(2) - Repayment	Vancouver	Substance Use	Together We Can Drug		
25/Mar/2022	Louis Brier Hospital	Care &	RCR Sec. 82 - Implementation of	Vancouver	Extended Care	Jewish Home for the	1	
		Supervision	care plans			Aged of BC		
25/Mar/2022	Lakeview Care Centre	Care &	RCR Sec. 54 - General health and	Vancouver	Private Hospital	Axium and Revera LTC		
		Supervision	hygiene	-		Joint Venture		
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
24/Mar/2022	Creekstone Care Centre	Records and	RCR Sec. 80 - Short term care plan	North Vancouver	Long Term Care	Creekstone Care Centre		
		Reporting	on admission			Limited Partnership		
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
24/Mar/2022	Louis Brier Home	Physical Facility Equipment &	RCR Sec. 29 - Bedroom furnishings	Vancouver	Long Term Care	Jewish Home for the Aged of BC		
		Physical Facility	RCR Sec. 21 - Equipment and	1				
		Equipment & Furnishings	furnishings					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
23/Mar/2022	Villa Cathay Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Villa Cathay Care Home Society		
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees	-				
		Care & Supervision	ACT Sec. 7 - Standards to be maintained					
		Care & Supervision	RCR Sec. 63 - Food preparation and service					
		Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay					
15/Mar/2022	George Pearson Centre	Records and Reporting	RCR Sec. 76 - Notification of illness or injury	Vancouver	Extended Care	Vancouver Coastal Health**		
01/Mar/2022	Westminster House	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Richmond	Mental Health	547727 BC Ltd	•	
01/Mar/2022	Pender House	Records and Reporting	RCR Sec. 76 - Notification of illness or injury	Vancouver	Mental Health	Coast Mental Health		
18/Feb/2022	Evergreen House	Policies & Procedures Care & Supervision Care & Supervision Care &	RCR Sec. 85 - Policies and procedures RCR Sec. 73 - Restrictions on use of restraints RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 59 - Family and resident	North Vancouver	Extended Care	Vancouver Coastal Health Authority		
16/Feb/2022	West Vancouver Care Centre Private Hospital	Policies & Procedures	RCR Sec. 85 - Policies and procedures	West Vancouver	Private Hospital	Mayfair Properties Ltd - Accounts Payable		

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
11/Feb/2022	Lynn Valley Care Centre	Care &	RCR Sec. 81 - Care plan needed if	North Vancouver	Long Term Care	North Shore Private	-	
11/100/2022	Lynn valley Care Centre	Supervision	more than 30 day stay	North valicouver		Hospital (1985) Ltd.		
		Supervision	more than so day stay					
		Records and	RCR Sec. 81 - Care plan needed if	-				
		Reporting	more than 30 day stay					
		Records and	RCR Sec. 80 - Short term care plan					
		Reporting	on admission					
		Physical Facility	RCR Sec. 30 - Physical					
		Equipment &	requirements of bathrooms					
		Furnishings						
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
		Nutrition & Food	RCR Sec. 67 - Eating aids and					
		Services	supplements					
		Staffing	RCR Sec. 42 - Staffing coverage					
09/Feb/2022	Rosewood Manor	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Richmond Intermediate		
		Supervision	more than 30 day stay			Care Society		
		Care &	RCR Sec. 57 - Access to persons in					
		Supervision	care					
9/Feb/2022	Dogwood Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Vancouver Coastal		
		Procedures	procedures			Health**		
17/Jan/2022	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village 3 LLP		
		Care &	RCR Sec. 74 - When restraints may					
		Supervision	be used					
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
		Care &	RCR Sec. 73 - Restrictions on use of					
		Supervision	restraints					
07/Jan/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 29 - Bedroom furnishings	North Vancouver	Long Term Care	North Shore Private		
		Equipment and				Hospital (1985) Ltd.		
		Furnishing						
20/May/2021	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal		
		Supervision	more than 30 day stay			Health		
		Records and	RCR Sec. 76 - Notification of illness	1				
		Reporting	or injury					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
		Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted					
09/Apr/2021	Minoru Residence	Hygiene and	ACT Sec. 7 - Standards to be	Richmond	Extended Care	Vancouver Coastal		
		communicable	maintained			Health		
		disease control						
31/Mar/2021	Lynn Valley Care Centre	Care &	RCR Sec. 57 - Access to persons in	North Vancouver	Long Term Care	North Shore Private		
		Supervision	care			Hospital (1985) Ltd.		
19/Feb/2021	Banfield Pavilion -	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Extended Care	Vancouver Coastal		
	Vancouver General Hospital	Supervision	more than 30 day stay			Health		
11/Feb/2021	Haro Park Centre	Staffing	RCR Sec. 40 - Continuing	Vancouver	Long Term Care	Haro Park Centre	1	
			monitoring of employees			Society		
02/Feb/2021	Little Mountain Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Little Mountain	7	
		_			-	Residential Care and		
		Hygiene and	VCH MHO - Enhanced Cleaning			Housing Society		
		communicable						
		disease control						
02/Feb/2021	Quinton Place Residence	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	North Shore Disability	1	
		Supervision	more than 30 day stay		Residential	Resource Centre Association		
		Care &	RCR Sec. 47 - Admission screening					
		Supervision						
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting						
		Staffing	RCR Sec. 41 - Management and					
		Starring	supervisory staff					
		Staffing	RCR Sec. 43 - Employee trained in					
			first aid					
		Staffing	RCR Sec. 42 - Staffing coverage	-				
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
02/Feb/2021	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village	1	
						3 LLP		
27/Jan/2021	Sunrise of Lynn Valley	Policies &	VCH MHO - Visitor Policy and	North Vancouver	Long Term Care	Ventas SS L Ontario II		
		Procedures	Screening			Inc		
07/Jan/2021	Together We Can	Care &	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug		
		Supervision				& Alcohol Recovery &		
						Education Society		

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
18/Dec/2020	Arbutus Care Centre	Policies &	RCR Sec. 85 - Policies and	Vancouver	Private Hospital	Revera Inc.		
		Procedures	procedures					
		Staffing	RCR Sec. 42 - Staffing coverage					
18/Dec/2020	Turning Point Recovery Society North Shore Women's	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Substance Use	Turning Point Recovery Society		
18/Dec/2020	Kopernik Lodge	Records and Reporting	RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	M. Kopernik (Nicolaus Copernicus) Foundation		
		Physical Abuse	RCR Sec. 52 - Harmful actions not permitted	-				
15/Dec/2020	Hilltop House	Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted	Squamish	Long Term Care	g Term Care Vancouver Coastal Health Authority	1	
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
15/Dec/2020	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal	-	
		Supervision	more than 30 day stay			Health Authority		
		Staffing	RCR Sec. 42 - Staffing coverage	-				
10/Dec/2020	Capilano Care Centre	Nutrition & Food	ACT Sec. 7 - Standards to be	West Vancouver	Long Term Care	Revera Long Term Care		
		Services	maintained					
		Physical,	ACT Sec. 7 - Standards to be					
		Equipment and	maintained					
		Furnishing Physical,	RCR Sec. 22 - Maintenance					
		Equipment and	RCR Sec. 22 - Maintenance					
		Furnishing						
10/Dec/2020	Three Links Care Centre	Hygiene and	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Three Links Care Society	1	
, 2 00, 2020		communicable	maintained	Vancouver		line Links cure Society		
		disease control						
25/Nov/2020	Capilano Care Centre	Hygiene and	VCH MHO - Visitor Policy and	West Vancouver	Long Term Care	Revera Long Term Care	1	
		communicable	Screening					
		disease control						

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
20/Nov/2020 Colum	Columbus Residence	Policies &	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Columbus Long Term		
		Procedures				Care Society		
		Policies &	RCR Sec. 74 When restraints may					
		Procedures	be used					
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
		Records and	RCR Sec. 77 - Reportable incident	1				
		Reporting						
		Physical Facility	RCR Sec. 14 - Accessibility					
		Equipment &						
		Furnishings						
12/Nov/2020	Evergreen House	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Extended Care	Vancouver Coastal		
		Supervision	care plans			Health Authority		
		Care &	RCR Sec. 67 - Eating aids and					
		Supervision	supplements					
		Physical,	RCR Sec. 22 - Maintenance					
		Equipment and						
		Furnishing						
		Staffing	RCR Sec. 42 - Staffing coverage					
		Hygiene and	VCH MHO - Visitor Policy and	1				
		communicable	Screening					
		disease control						
		Medication	RCR Sec. 70 - Administration of					
			medication					
30/Oct/2020	Turning Point Recovery	Hygiene and	RCR Sec. 63 - Food preparation	Vancouver	Substance Use	Turning Point Recovery		
	Society - Vancouver	communicable	and service			Society		
		disease control						
21/Oct/2020	George Pearson Centre	Care &	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal	7	
		Supervision	maintained			Health		
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
8/Oct/2020	Haro Park Centre	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Haro Park Centre		
		Supervision	care plans			Society		
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting						
		Policies &	RCR Sec. 74 When restraints may					
		Procedures	be used					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
8/Oct/2020	Haro Park Centre	Licensing	RCR Sec. 8 - Continuing duty to	Vancouver	Long Term Care	Haro Park Centre		
			inform			Society		
			RCR Sec. 9 - Notice of change of					
			operation					
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
		Records and	RCR Sec. 86 - Records respecting					
		Reporting	employees					
29/Sep/2020	Amica West Vancouver	Care &	RCR Sec. 54 - General health and	West Vancouver	Long Term Care	Amica Senior Lifestyles		
		Supervision	hygiene			Inc.		
29/Sep/2020	German Canadian Care	Hygiene and	VCH MHO - Visitor Policy and	Vancouver	Long Term Care	German Canadian		
	Home	communicable	Screening			Benevolent Society of		
		disease control				B.C.		
16/Jul/2020	Amica Lions Gate	Records and	RCR Sec. 77.1 - Records respecting	g West Vancouver	Long Term Care	Amica Senior Living		
		Reporting	admission			Management Inc.		
		Policies &	RCR Sec 85(2)(m) - Policy and					
		Procedures	procedure for obtaining consent					
14/Jul/2020	Lakeview Care Centre	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Private Hospital	Axium and Revera LTC		
			maintained			Joint Venture		
14/Jul/2020	Lynn Valley House	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Community Living	North Shore Connexions Society		
		Physical,	RCR Sec. 21 - Equipment and	1		,		
		Equipment and	furnishings					
		Furnishing	5					
		Nutrition & Food	RCR Sec. 66 - Individual nutrition	1				
		Services	needs					
18/Jun/2020	West Vancouver Care	Records and	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Mayfair Properties Ltd]	
	Centre Private Hospital	Reporting	more than 30 day stay					
		Records and	RCR Sec. 80 - Short term care plan	1				
		Reporting	on admission					
26/May/2020	Haro Park Centre	Care &	RCR Sec. 59 - Family and resident	Vancouver	Long Term Care	Haro Park Centre	1	
.,,,=0=0		Supervision	council			Society		

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
5/Mar/2020	Amica West Vancouver	Physical,		West Vancouver	Long Term Care	Amica Senior Lifestyles		
		Equipment and	furnishings			Inc.		
		Furnishing						
		Physical,	RCR Sec. 19 - Monitoring,					
		Equipment and	signalling, and communication					
		Furnishing						
		Care &	RCR Sec. 82 - Implementation of					
		Supervision Care &	care plans RCR Sec. 81 - Care plan needed if					
			-					
		Supervision	more than 30 day stay					
		Records and	RCR Sec. 89 - Record of complaints					
		Reporting	and compliance					
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting						
		Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					
		Records and	RCR Sec. 88 - Record of minor and					
		Reporting	reportable incidents					
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
		Staffing	RCR Sec. 42 - Staffing coverage					
11/Feb/2020	Fair Haven Homes	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Fair Haven Homes	-	
	Vancouver Lodge	Supervision	care plans			Society		
		Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					
		Medication	RCR Sec. 68 - Medication safety					
			and advisory committee					
30/Jan/2020	Redonda Crescent	Care &	RCR Sec. 52 - Harmful actions not	Powell River	Community Living	Inclusion Powell River		
	Residence	Supervision	permitted			Society		
			RCR Sec. 54 - General health and					
			hygiene					
		Neglect Abuse	RCR Sec. 52 - Harmful actions not					
			permitted					
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees					
23/Jan/2020	Haro Park Centre	Licensing	RCR Sec. 9 - Notice of change of	Vancouver	Long Term Care	Haro Park Centre		
			operation			Society		

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
23/Jan/2020	Little Mountain Place	Care &		Vancouver	Long Term Care	Little Mountain		
		Supervision	council			Residential Care and		
						Housing Society	_	
23/Jan/2020	Our Place	Records and	RCR Sec. 77 - Reportable incident	Vancouver	Community Living	WJS Canada		
10/7 /00/0		Reporting					-	
18/Dec/2019	Britannia Lodge	Program	RCR Sec. 55 - Program of activities	Vancouver	Mental Health	Nassreen Filsoof		
		Staffing	RCR Sec. 45 - Employee					
			responsible for activities					
18/Dec/2019	Kopernik Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	M. Kopernik (Nicolaus		
		Procedures	procedures			Copernicus) Foundation		
5/Nov/2019	German Canadian Care	Physical,	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	German Canadian		
	Home	Equipment and				Benevolent Society of		
		Furnishing				B.C.		
2/Aug/2019	Richmond Lions Manor -	Care &	RCR Sec. 74 - When restraints may	Richmond	Long Term Care	Vancouver Coastal	1	
	Bridgeport	Supervision	be used			Health		
12/Jul/2019	University Hospital -	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal		
	Purdy Pavilion ECU		maintained			Health		
17/May/2019	Rosewood Manor	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Richmond Intermediate		
		Supervision	more than 30 day stay			Care Society		
		Physical,	RCR Sec. 21 - Equipment and					
		Equipment and	furnishings					
		Furnishing						
24/Apr/2019	Fourth And Alma	Care &	RCR Sec. 82 - Implementation of	Vancouver	Community Living	Greater Vancouver		
		Supervision	care plans			Community Services		
						Society		